

## ANNEX 1- Summary of the three Services

Service Name	Commissioner	Provider	Budget 12/13	Contract Status	Proposed activity	Current performance	Target Group	Opening hours	Principle Functions / Service Provided	Duration / Maximum Length of stay	Responsiveness	Resolution/outcome
<b>Re-ablement Service</b>	OCC	OHFT	£5,000,000	New contract to start from 1st October 2012 - and contract term 2 +2 years	Target episodes for Jul-12 is 57 per week. Year 1 (Oct-12 to Sep-13) target is 3,250 episodes - 68 episodes a week. 55% no ongoing care. 17% non-completers. Year 2 (Oct-13 to Sep-14) target is 3,750 episodes.	For July 12 the number of episodes per week had reached 40.6. 40.3% leaving with no on-going care (target 55%) 30.72% of non-completers (target 17%)	All those over 18 who would otherwise have a need for (on-going) social care but mainly aimed at older people.	7am to 10pm 365 days P/A	1. Re-ablement - achieving independence for clients, 2. Assessment of client needs for on-going support.	Maximum 6 weeks, though expectation is that most will be discharged within 2 to 4 weeks.	3 defined categories: 1) Rapid Response to avoid imminent hospital admission - 4 hours (includes 1.5 allocation to Access Team), 2. Facilitate hospital discharge - 72 hours, 3. Maintain at home where no imminent risk of hospital admission - 5 days	Discharged with 1) no need for on-going care, 2) reduced need for on going care 3) Same need for ongoing care as on entry 4) for some an increased need for care
<b>Crisis Response Service</b>	OCC	Community Voice Ltd	£500,000	Current contract likely to run to 31st March 2013	150-308 hours per week (expected to average 200 hours per week)	Average 12 new referrals per week, equivalent to approximately 600 clients P/A. Average package 5 days or 10 hours of care	People living at home 18+(but mostly aimed at over 65's and in crisis situation	24/7 365 days P/A	Crisis social care support, up to Level 2 of the Shared Care Protocols	Maximum 72 hours, or 7 days in exceptional cases	Within 4 hours maximum, of which 1.5 hours for Referring Team and 2.5 hours for Service Provider to respond.	Outcomes: (1) Crisis resolved - discharged with no need for on ongoing care (2) need for on-going care identified and referred into main client pathway, e.g. through the Re-ablement Service
<b>Supported Hospital Discharge Service</b>	PCT	OUHT	£1,500,000	Contract term April 11- March 14	40 people supported out of hospital per week. 80 people supported at home at any one time.	Average from Jan-July 2012 - 30 people p/w supported out of hospital and from April to July 2012 33 people p/w. Average length of stay is 14 days and average number of hours per person is 28 hours per week.	People with low to moderate needs whob are ready for discharge from hospital - mainly aimed at older people	8am to 10pm 365 days p/a	1. Resettlement home - this is provided by the British Red Cross and is commissioned and funded by OCC. (welcome Home) Low and Moderate dependency necessitating long term support at home (bridging the gap) Low dependence requiring minimal rehabilitation (domiciliary based rehabilitation).	Maximum 14 days.	Pick up within 24 hours	Discharged with 1) no need for on-going care, 2) reduced need for on going care 3) Same need for ongoing care as on entry 4) for some an increased need for care